

## Rebecca M. Lashua

Chicago, IL | beckylashua@gmail.com | (508) 901-7805

[My Personal Website](#) | [GitHub](#) | [LinkedIn](#)

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## SUMMARY

Client-focused problem solver with a background in research, teaching, and software development. Combines strong communication with technical fluency to support user needs and cross-functional collaboration.

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## TECHNICAL SKILLS

**Languages & Tools:** JavaScript, TypeScript, HTML/CSS, Node.js, Next.js, React, Git, C++, Python, SQL

**Software & Platforms:** Microsoft Office Suite, Google Workspace (formerly G Suite), MariaDB, MongoDB, PostgreSQL, Confluence, JIRA, Github Projects

**OTHER:** Educational Content Creation, Cross-Department Collaboration, Customer Insights, Presentation Design, File Handling, Presentation Skills, AI

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## CORE SKILLS & STRENGTHS

- Customer & Client Support • Research & Data Analysis • Project Coordination & Collaboration
  - Technical Documentation • Instruction & Education Support • Front-End Development • Full Stack Development
  - Empathy-Driven Problem Solving • Relationship Building & Retention
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## CLIENT SUPPORT & RELATIONSHIP MANAGEMENT

- Provided one-on-one tax support and consultation to clients as a Documentation Systems Coordinator at a small tax firm, ensuring compliance and a positive service experience.
  - Provided one-on-one tutoring to two homeschooled students for over three years, creating individualized learning plans and fostering long-term academic growth through consistent support and feedback.
  - Acted as a front-facing support contact for residential students and new families as a Resident Assistant, Orientation Counselor, and Office Assistant, resolving inquiries and conflicts with professionalism and care.
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## RESEARCH, DATA, & TECHNICAL INSIGHT

- Coordinated research and data entry for zero-waste policy initiatives as a Research Intern at MASSPIRG, producing actionable summaries for campaign strategy.
  - Assisted in research planning, data collection, and literature review as a Research Assistant in a university setting.
  - Supported synthetic sample delivery and data communication processes in academic and internship projects aligned with user needs and research goals.
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## PROJECT & EDUCATIONAL LEADERSHIP

- As a Project Manager, led a capstone team through development and delivery of a full-stack web application for Levrum Data Technologies, managing sprints and timelines.
  - Scripted, narrated, and edited the final demo video, distilling complex project outcomes into a clear and engaging story for client stakeholders.
  - Facilitated learning and managed course support for over 500 students as a Teaching Assistant, grading assignments, running weekly review sessions, and holding regular office hours to support student success.
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## EDUCATION

**B.S. Computer Science** – Oregon State University | GPA: 3.8

**B.S. Psychology & Sociology** – University of Massachusetts Amherst | GPA: 3.8